

CARTER™
CUSTOM MILLWORK

A Division of the Carter Lumber Company

CUSTOM COMMERCIAL CASEWORK SOLUTIONS

carterlumber.com/commercial-casework

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WELCOME TO CARTER CUSTOM MILLWORK COMMERCIAL CASEWORK

At Carter Lumber, our commitment to craftsmanship, service, and partnership has been the cornerstone of our success for over 90 years. As a family-owned company since 1932, we've built a legacy not just in building materials, but in building trust — with our customers, our employees, and the communities we serve.

Our Carter Custom Millwork division continues this tradition with a specialized focus on Commercial Casework. From our state-of-the-art 125,000 square foot manufacturing facility in Millersburg, Ohio — expanded with a new 26,000 square foot addition — we deliver tailored solutions for professional builders across the healthcare, corporate, education, retail, and hospitality sectors. Every project benefits from advanced technology, an experienced design team, quality materials, and a work ethic that prioritizes precision and service above all else.

We know that in the world of commercial interiors, no two projects are exactly alike. That's why we offer complete flexibility — from fully customized reception desks and nurse stations to modular office casework and retail fixtures. Whether it's a single project or a national rollout program, our team's attention to detail, ability to meet aggressive timelines, and dedication to quality ensure outstanding results, every time.

At Carter Lumber, we believe that taking care of people — employees, customers, and partners alike — is fundamental to long-term success. It's a mindset that has fueled our growth to over 180 locations across 15 states, while still retaining the values that make us who we are: integrity, respect, hard work, and a genuine love for what we do.

We are proud to present this overview of our Commercial Casework offerings and capabilities. Whether you are designing a cutting-edge corporate space, a dynamic retail environment, or a welcoming healthcare facility, Carter Custom Millwork is ready to be your partner in bringing your vision to life.

Thank you for considering Carter Custom Millwork.
We look forward to working with you.

The Carter Custom Millwork Team
Serving Professional Builders Since 1932

CAPABILITIES & FACILITIES



Precision Craftsmanship at Scale

Carter Custom Millwork's Commercial Casework division operates from a state-of-the-art, 125,000-square-foot manufacturing facility located in Millersburg, Ohio. Recently expanded by an additional 26,000 square feet, our facility is equipped with cutting-edge machinery, increased storage capacity, and modern production technologies — all designed to efficiently handle projects of any size and complexity while maintaining the highest standards of quality and service.

Advanced Manufacturing Technology

Our production capabilities include:

- **CNC Machining** for precise, custom fabrication
- **Automated Edge-Banding** to ensure durable, seamless finishes
- **Dowel Construction** for superior cabinet strength and integrity
- **State-of-the-Art Spray Booths** for high-quality finishes and coatings

Through a $70,000 investment in advanced software, we've further automated our operations, improving production efficiency and reducing the potential for errors across every phase of the manufacturing process.

Full-Service Design-Build Process

Carter Custom Millwork offers comprehensive support from concept through installation:

- **CAD & 3D Modeling:** Detailed drawings and renderings ensure accurate visualization and project alignment.
- **Value Engineering:** We collaborate closely with architects, designers, and contractors to maximize design intent while optimizing cost and performance.
- **Project Management:** Dedicated account managers oversee every aspect of production, scheduling, and delivery to ensure projects are completed on time and on budget.





Premium Materials Sourcing

We are committed to using only trusted, high-quality materials to deliver long-lasting, beautiful results. Our standard and custom casework solutions utilize:

- Decorative Laminates from Wilsonart®, Formica®, and Pionite®
- Solid Surface Countertops from Corian®
- Wood Veneers and Thermally Fused Laminates (TFL)
- Durable Hardware Options from leading manufacturers

Custom color matching, edge options, and specialty surfaces are also available to meet exact project specifications.

Quality Control & Commitment to Safety

At every stage of production, our quality assurance protocols ensure that each piece meets or exceeds industry standards. Our team carefully inspects materials, construction techniques, and finishes to guarantee consistent excellence.

We also prioritize jobsite safety and maintain strict compliance with OSHA guidelines and industry best practices, helping ensure safe, on-time deliveries and installations.







ATHLETICS

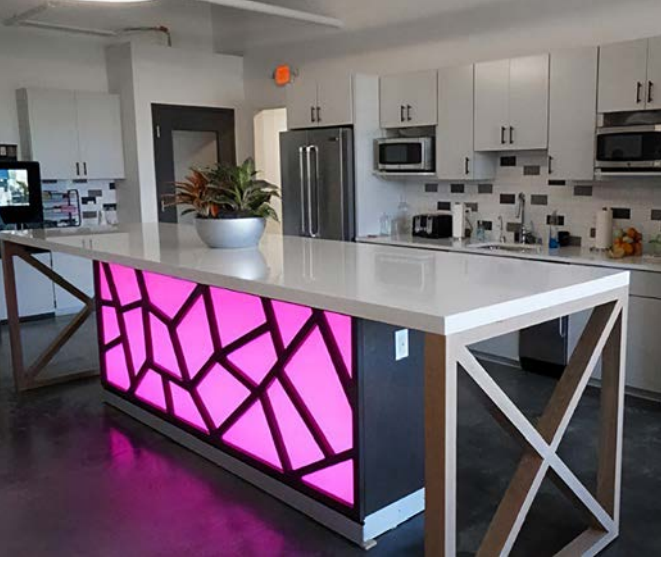
Durable Solutions for Athletic Facilities

Carter Custom Millwork delivers tailored casework solutions for the athletic market, combining durability, functionality, and style. Whether outfitting a university sports complex, a community recreation center, or a premium fitness facility, our custom casework enhances the performance and appearance of athletic spaces.

We specialize in:

- **Locker Rooms:** Custom storage systems designed for strength, efficiency, and ease of use.
- **Trophy Cases:** Elegant, durable displays that celebrate achievements.
- **Offices and Conference Rooms:** Functional, professional spaces to support team operations.
- **Fitness Centers:** Durable and stylish solutions that withstand high-traffic environments.

Our team understands the unique needs of athletic environments, ensuring every piece is built to perform under pressure while maintaining a refined, professional appearance.







CORPORATE

Smart Solutions for Workspaces that Inspire

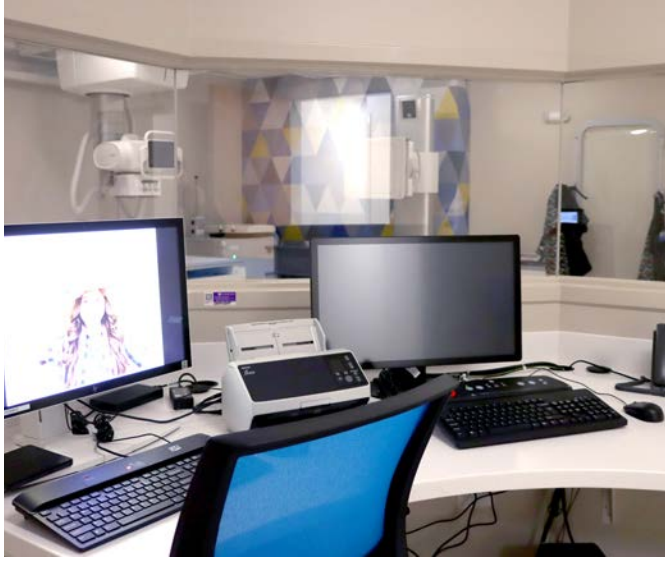
At Carter Custom Millwork, we design casework solutions that elevate corporate environments — blending functionality, durability, and modern aesthetics. Whether outfitting a growing startup office or a sprawling corporate headquarters, we create spaces that support productivity, collaboration, and lasting first impressions.

We specialize in:

- **Reception Areas:** Custom desks and transaction counters that showcase professionalism and brand identity.
- **Break Rooms and Kitchenettes:** Stylish, functional spaces that encourage employee wellness and interaction.
- **Conference Rooms:** Built-in storage, AV integration, conference room tables and cabinetry that foster seamless collaboration.

Our expertise ensures every project is tailored to your corporate culture, delivering casework that enhances both day-to-day operations and long-term workspace value.







HEALTHCARE

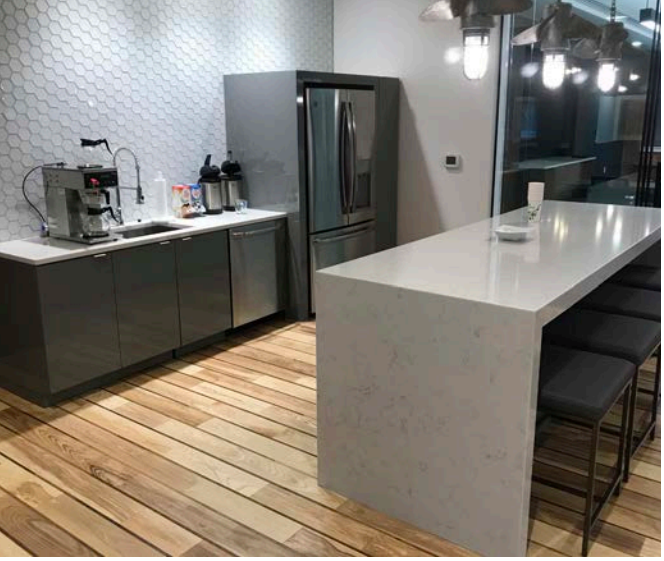
Tailored Casework for Healing Environments

Carter Custom Millwork specializes in commercial casework solutions designed specifically for the healthcare sector. We understand the critical importance of functionality, cleanliness, durability, and aesthetics within medical spaces, delivering products that enhance both efficiency and patient experience.

We specialize in:

- **Nurse Stations:** Ergonomic workstations designed for seamless staff workflow.
- **Exam Room Cabinetry:** Durable, hygienic casework built for heavy daily use.
- **Waiting Rooms and Break Rooms:** Comfortable, welcoming environments for patients, families, and staff.
- **Office and Administrative Spaces**: Functional casework that supports healthcare operations behind the scenes.

Our solutions combine practicality, infection control, and modern design, helping create spaces that are as efficient as they are inviting.







INSTITUTIONAL

Casework Solutions Built for Learning and Leadership

Carter Custom Millwork provides durable, functional, and attractive casework solutions for institutional environments, supporting the needs of educational and government facilities. Whether building out a new K-12 school, a university, or a municipal building, our custom casework enhances organization, usability, and aesthetics.

We specialize in:

- **Classrooms and Music Rooms:** Custom storage, shelving, and cabinetry that maximize space and durability.
- **Administrative Offices:** Practical, professional casework that supports productivity.
- **Break Rooms and Common Areas:** Welcoming, functional spaces that encourage collaboration and comfort.
- **Conference Rooms and Reception Areas:** Casework designed to create strong first impressions and efficient operations.

Every product is built to withstand heavy daily use while maintaining an attractive, high-performance appearance.







RESTAURANT AND RETAIL

Elevating Customer Experiences Through Custom Casework

At Carter Custom Millwork, we specialize in creating casework solutions tailored for the dynamic needs of the restaurant and retail industries. Our designs balance durability, style, and functionality to enhance both the employee experience and customer engagement.

We specialize in:

- **Host Stands and Reception Areas:** Welcoming, branded first impressions.
- **Display Cases and Retail Fixtures:** Custom merchandising solutions to maximize sales and showcase products.
- **Break Rooms and Coffee Stations:** Comfortable, efficient spaces that support employee wellness.
- **Service Counters and Checkout Areas:** Durable and stylish designs built for heavy daily use.

From fast-paced restaurants to high-end retail boutiques, our expert team partners closely with architects, contractors, and owners to bring brand visions to life — from concept to final installation.



PRODUCT CATEGORIES

Tailored Solutions for Every Commercial Space

- **Laminate Casework:** Versatile, durable, and customizable laminate casework solutions designed to elevate any space.
- **Wood Casework:** Crafted with precision and attention to detail, our wood casework options exude warmth and sophistication.
- **Display Cases:** Showcase your products or artifacts in style with our expertly crafted display cases.
- **Art Pieces:** Elevate your interior design with custom art pieces that reflect your unique aesthetic.
- **Merchandise Displays:** Enhance your retail environment with durable and eye-catching merchandise displays that captivate customers.
- **Slat Walls:** Create dynamic and flexible display areas with our slat wall solutions.
- **Built-ins:** Maximize space and functionality with our seamless built-in casework designs.
- **Reception Desks:** Make a lasting impression with our stylish and functional reception desk options.
- **Nurses' Stations:** Optimize workflow and organization with our specialized nurses' station solutions.
- **Countertops:** Choose from a variety of materials and finishes to create the perfect countertop for your space.
- **Mudroom Lockers:** Keep clutter at bay and streamline organization with our mudroom locker solutions.
- **Athletic Lockers:** Provide athletes with secure and functional storage solutions tailored to their needs.
- **Laminate Lockers:** Durable and customizable laminate lockers ideal for schools, gyms, and more.
- **Wood Lockers:** Add a touch of elegance to your locker room with our premium wood locker options.
- **Benches:** Combine style and functionality with our versatile bench designs.
- **Locker Room Components:** Complete your locker room with our selection of accessories and components.
- **Transaction Counters:** Create durable and inviting transaction areas with our tailored counter solutions.
- **Coffee Stations:** Enhance employee satisfaction and productivity with thoughtfully designed coffee stations.
- **Break Rooms:** Foster collaboration and relaxation with inviting break room amenities.
- **Conference Tables:** Set the stage for productive meetings with our range of conference table options.





MATERIALS & FINISHES

Every project deserves the right materials to match its purpose, style, and budget. Carter Custom Millwork offers a wide range of finishes and sources materials only from trusted, industry-leading brands.

Natural Woods

- Cherry
- Mahogany
- Poplar
- Ash
- Teak
- Fir
- Alder
- Oak
- Maple
- Birch
- Walnut
- Pine
- Cedar
- Bamboo

Solid Surface Options

- Wilsonart®
- Formica® Everform™
- DuPont™ Corian®
- LG Hi-Macs®
- Samsung Staron®

Stone Options

- Quartz
- Granite

PVC-Based Products

- Azek®
- Westlake Royal Building Products™
- Versatex®

Decorative Laminates

- Wilsonart®
- Nevamar®
- Formica®
- Pionite®
- We will also work with any laminate specified by the architect.

Custom colors, edge profiles, antimicrobial finishes, and specialty treatments are available to meet exact project specifications.



INSTALLATION & DELIVERY

Built, Protected, and Delivered with Precision

At Carter Custom Millwork, our service doesn't stop at manufacturing. We are committed to making sure your casework arrives at your jobsite securely, on schedule, and installation-ready.

Shipping and Protection

All casework is carefully packaged to ensure it arrives in perfect condition:

- Each unit is shrink-wrapped and clearly labeled with project-specific information to ensure easy identification and organized unloading.
- Protective materials and strategic loading practices minimize the risk of damage during transit.

Dedicated Delivery Network

We proudly operate our own dedicated delivery service for projects located within a ten-hour radius of our Millersburg, Ohio manufacturing facility.

This ensures:

- Reliable scheduling and consistent handling by trained drivers familiar with millwork products.
- Flexible delivery coordination to meet tight construction timelines and sequencing requirements.

For projects located beyond our standard radius, we work closely with trusted local delivery contractors to maintain the same high standard of service.

Installation Headache Relief

Say goodbye to the headaches of scheduling, labor coordination, and quality assurance. Installing commercial casework can be complex — and you shouldn't trust that process to just anyone.

With Carter Custom Millwork, our comprehensive service includes expert installation, ensuring every detail is executed with precision.

From start to finish, we manage:

- Professional installation crews
- Field verification and adjustments
- Quality control inspections

Allowing you to focus on what matters most — your project's success.

NOTES



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